

You can claim to the Central bank of RA. Please be informed that the Central Bank is not liable to solve disputes between the Bank and you, but it can call the Bank to responsibilities if makes clear that the Bank has violated requirements of Law.

Central Bank of RA

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Dear Customer, please be informed that if you and the Bank has entered into Arbitration agreement, it means that all disputes arisen from the agreement are subject to be solved at arbitration Tribunal. You will lose your right to apply to court pertaining disputes arisen from the mentioned agreement. As a rule decisions of Arbitration tribunal shall not be reviewed in a court.

Dear Customer, “Anelik Bank” CJSC has declined its right to appeal decisions of Financial system mediator. It means that the Bank has agreed not to claim to the court decisions adopted by financial system mediator against the Bank.

